



Hendricks County Bank and Trust Company

Your Community. Your Bank. Since 1908.

Member FDIC 

In receiving items for deposit or collection, this Bank acts only as depositors' collecting agent and assumes no responsibility beyond the exercise of due care. All items are credited subject to final payment in cash or solvent credits. This Bank will not be liable for default or negligence of its duly selected correspondents nor for losses in transit and each correspondent so selected shall not be liable except for its own negligence. The Bank or its correspondents may send items directly or indirectly to any bank including the payor and accept its draft or credit as conditional payment in lieu of cash: it may charge back any item at any time before final payment, whether returned or not, also any item drawn on this bank not good at close of business on day deposited.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFER:

Contact us at:
(317)852-2268

or write:

HENDRICKS COUNTY BANK AND TRUST COMPANY
1 East Main St, P.O. Box 230
Brownsburg, IN 46112

If you believe you have found an error on your statement or if you need more information about a transfer on the statement or receipt please contact us as soon as possible. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. Include the following information in your correspondence:

- Name and account number
- The dollar amount of the suspected error
- Describe the suspected error or the transaction you are questioning and brief description of why you believe there is an error or why you are requesting additional information

We will investigate your request and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have use of the funds during the time it takes us to complete our investigation. The credit will be reversed from your account if no error is found.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR BILL:

Contact us at
(317)852-2268

or write:

HENDRICKS COUNTY BANK AND TRUST COMPANY
1 East Main Street, P.O. Box 230
Brownsburg, IN 46112

If you believe there is an error on your bill or if you need more information about a transaction on your bill, please contact us as soon as possible. We must have contact from you no later than 60 days after the FIRST bill on which the error or problem appeared has been sent to you. You can telephone us, but doing so may not preserve your rights. The following information must be included in your correspondence:

- Name and account number
- The dollar amount and date of the suspected error
- Description of the suspected error or the transaction you are questioning and brief description of why you believe there is an error or why you are requesting additional information

We will investigate your request and will correct any error promptly. You do not have to pay any amount in question during the investigation but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question. If no error is found, all payments, interest and fees will be due as per the billing statement.

NOTICE: The average daily balance method used to determine the FINANCE CHARGE on Green Reserve loans is computed by adding together each days ending loan balance (including current transactions except the automatic payment on the billing date) during the billing cycle and dividing the result by the number of days in the billing cycle.